



**FLINTSHIRE COUNTY COUNCIL
CODE OF CONDUCT FOR PARENTS, CARERS and OTHER VISITORS
Ysgol Treffynnon**

Teaching and learning can only be successful if it takes place in a calm, respectful and supportive environment. It is the responsibility of all members of the school community, teachers and other staff, pupils and their carers to ensure this is always the case. We thank all those who help to make this so.

Procedures are available for parents or carers to take up any concerns they may have about the school.. This may be done by contacting the class teacher, the Head Teacher or the Chair of Governors. They can then be dealt with fairly, appropriately and effectively for all concerned.

However, we will not tolerate the small number of parents, guardians, carers and visitors who exhibit the following whilst on school premises or when communicating with or about the school via email and social media:

- Disruptive behaviour which interferes, or threatens to interfere, with the operation of a classroom, staff member's office, office area or any other area of the school grounds or other places where school events are taking place
- Loud and/or offensive language, swearing, cursing, using profane language or displaying other anti-social behaviour
 - Threatening actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carer or pupil regardless of whether or not the behaviour constitutes a criminal offence
- Actual physical violence against any other person on school premises
- Damaging or destroying school property or threatening to damage or destroy property
- Abusive or threatening e-mails or text/voicemail/'phone messages or other written and/or electronic communication
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parent/staff at the school on Facebook or other social network sites. (See Appendix 1)
- The use of physical aggression towards another adult or child. This includes physical punishment against your own child on school premises
- Approaching another parent/guardian/carer's child in order to discuss or chastise them because of the actions of this child towards your own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences)
- Smoking and consumption of alcohol or other drugs, or in possession of, whilst on school property

Should **any** of the above behaviour occur on school premises the school may contact the appropriate authorities and if necessary refuse the offending person(s) entry to the school grounds

We trust that parents and carers will assist our school with the implementation of this policy and we thank you for your continuing support of the school.

Appendix 1

Inappropriate use of Social Media Web Sites

Social media websites are widely and, in most instances, properly used. However, while fortunately rare, their use to fuel campaigns and complaints against schools, Head teachers, school staff, and in some cases other parents/pupils is increasing. The Governors of Ysgol Treffynnon consider the use of social media websites in this way as unacceptable. It may be a criminal offence and is never in the best interests of the children or the whole school community.

In the event that any pupil or parent/carer of a child/ren being educated in our schools is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site.

All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately. In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites.

Additionally, we will not tolerate cyber bullying and attempts publicly to humiliate anyone by inappropriate social network entry. This will be dealt with as a serious incident of school bullying. It may be a criminal offence.

Adopted by the Governors on 8th December

Signed: 

J Mills (Chair of Governors)

NOTICE TO PARENTS/VISITORS

(SCHOOL TO DISPLAY AS APPROPRIATE)

"Should **any** parent/visitor to the school exhibit disruptive or abusive behaviour on school premises the school will contact the appropriate authorities and if necessary refuse the offending person(s) entry to the school grounds"

“Os bydd **unrhyw** rhiant/ymwelydd i’r Ysgol yn ymddangos agwedd rhwygol/amharchus yn adeilad, ynghyd a tir yr Ysgol, bydd yr Ysgol yn cysylltu gyda’r awdurdodau cywir ag, os bydd angen, yn gwrthod mynediad i tir yr Ysgol”